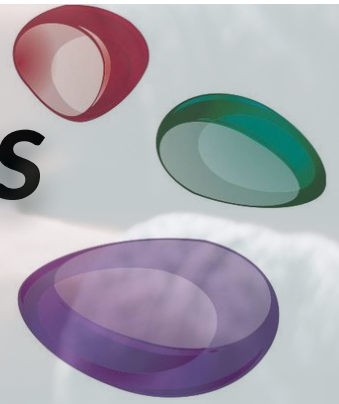


News Plus

CROYDON MERTON AND SUTTON CREDIT UNION

September 2021



NEWS

WE WILL NOW BE AVAILABLE FOR OUR MEMBERS TO VISIT US IN PERSON EVERY FRIDAY BETWEEN 10AM AND 3PM AT THE SUTTON CIVIC CENTRE, ST NICHOLAS WAY, SUTTON SM1 1EA

OUR WEBSITE IS CURRENTLY UNDERGOING A REVAMP! IT WILL BE READY TO LAUNCH LATER THIS YEAR AND WE CANNOT WAIT FOR YOU TO SEE IT!

WE HAVE SOME EXCITING NEW PRODUCTS TO SHARE WITH OUR MEMBERS SOON - KEEP YOUR EYES PEELED FOR DETAILS!

NIVO APP

We are continuously reviewing our working practices to ensure that we are able to be there for our members when they need us most.



Download the Nivo App on your smart phone for a safe and secure way to communicate with us.

<https://links.nivohub.com/l/gy9>

MoneyHelper

MoneyHelper is a free government backed service offering support, guidance and information for your money questions such as help with debt, understanding and claiming benefits, how to budget and save for the things you need now and saving for your retirement with a pension.

The temporary Coronavirus Universal Credit additional payment is coming to an end, this may affect you, MoneyHelper has a tool which may help with this transition.

<https://www.moneyhelper.org.uk/en/benefits/universal-credit/money-manager>

The Covid19 pandemic has affected many people in different ways, money is just one; but money worries can effect many areas of our lives including our mood, our relationships with family, friends and co-workers. If you have money worries such as debts which may have been created by a lower income during the pandemic or the increase costs of home working and home schooling we can help with free impartial debt support to help you get control of your finances. Talking to someone about your money worries can help you feel in control and making a plan for the future is the next step to a healthier financial life.

You can ask a question about your money by calling 0800 138 7777 or visit:
www.moneyhelper.org.uk

NEW MEMBER PRIZE DRAW

Our Spring / Summer New Member Prize Draw was a huge success and that was down to you!

Thank you to all of our members who continue to recommend us to their friends and family. Word of mouth is a best way of introducing people to the benefits of joining the CroydonPlus Credit Union - so please keep talking!



Congratulations to all three of our Prize Draw Winners!

**Anyone who is
not registered is
operating illegally...**



**IF YOU OR SOMEONE YOU
KNOW HAS FALLEN PREY TO AN
ILLEGAL MONEY LENDER, YOU
CAN REPORT THIS TO STOP
LOAN SHARKS BY CALLING
0300 555 2222 OR VISIT
WWW.STOPLOANSHARKS.CO.UK.**

STOPLOANSHARKS
Intervention . Support . Education

MEET THE TEAM

We would like you to meet.....

Hayden Brenen | Member Solutions Officer



Hayden studied at the BRIT School in Selhurst so is no stranger to the Croydon Area. Having worked in Retail Banking for 5 years, Hayden decided to make the move to CroydonPlus, to take on a fresh challenge and try and do more for the local community.

He prides himself in taking ownership of tasks and problem solving, going the extra mile to make sure any query or question is resolved and enjoys daily conversations with our members, getting to know them as people rather than just membership numbers.

Hayden is also a singer songwriter and DJ so when he is not working with us, you can find him in the studio writing or performing his music live!

*If you would like to listen to Hayden's music then you
can follow him on Twitter and Instagram
@HaydenBrenen*

LOAN REPAYMENTS

We know that the last 18 months have been tough for everyone and financial concerns have made this time even more difficult for many.

Speaking about money can sometimes be hard and falling behind with repayments can become overwhelming.

We want all of our members to know, that if you have fallen behind with your loan repayments with us, then the best thing for you to do is just call us! Our friendly team are always more than happy to chat through your worries and discuss your options to help you get back on track.

Please don't suffer in silence - we are here to help!

TALK MONEY WEEK

We are thrilled to announce that we have been working alongside several local partners to organise some local events during this years Talk Money Week. The purpose of these events is to allow us to be out in the community, meeting our existing members (and hopefully some new ones!) along with promoting the importance of Savings for everyone - especially children!

These events will take place as follows:

Monday 8th November - Thomas Wall Centre, Sutton

Wednesday 10th November - Hill House, Sutton

Thursday 11th November and Friday 12th November - Whitgift Shopping Centre, Croydon

Keep and eye out for further details!

CHRISTMAS SAVER

As the children return to start returning to school, we are sure that Christmas will soon be on some of our members minds.

There is still time for you to set up a Christmas Saver Account to allow you to put some money away for Christmas. To do this, just visit

www.croydonplus.co.uk/savings/

If you already have one of these accounts, the withdrawal window will be open for you to make withdrawals from 1st November 2021 and will close again on 31st January 2022.

GET IN TOUCH

Website: www.croydonplus.co.uk

Email: General Enquiries: cu-info@croydonplus.co.uk Loan Enquiries: loans@croydonplus.co.uk

Credit Control: cu-creditcontrol@croydonplus.co.uk

Telephone: 020 8760 5711 / 020 3468 8568 Monday to Friday 10am - 3pm

VOLUNTEERING

As an organisation, we are extremely reliant upon the support that we receive from our Volunteers and Credit Union Directors.

If you have a set of skills that you feel would make a difference and you would like to offer us some of your time, please forward a copy of your CV to us at cu-info@croydonplus.co.uk

In addition, we would like to hear from anyone who is proficient in British Sign Language and would be able to visually interpret our Virtual (Live) AGM in March 2022.

LET'S GET SOCIAL



Follow @CroydonPlus for our latest updates!

Croydon, Merton & Sutton Credit Union Ltd
Registered Office: Bernard Weatherill House, 8
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Authorised and Regulated by the Financial
Conduct Authority (FCA) & Prudential Regulation
Authority (PRA)

